DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES 700 GOVERNORS DRIVE PIERRE, SD 57501-2291

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Strong Families - South Dakota's Foundation and Our Future

October 10, 2012

ATTENTION: Providers and Billing Professionals

FROM: South Dakota Medicaid

RE: Billing Guidance: CMS 1500 Emergency Indicator

BLOCK 24C is used to denote an emergency (EMG). To indicate an emergency, enter Y for YES in the bottom, unshaded portion of the field. Leave this field blank to indicate NO.

Numbers are not accepted in this field. Failure to use an acceptable response results in a billing error and could lead to the rejection or cancellation of a claim.

If you have further questions or would like additional help on this issue, please contact our provider telephone service unit:

In-state: 1-800-452-7691 Out-of-State: (605) 945-5006

Further guidance for filling out the CMS 1500 Health Insurance Claim Form can be found in the South Dakota Medicaid Professional Services Manual, accessible on our website: http://dss.sd.gov/sdmedx/includes/providers/billingmanuals/index.aspx

Thank you for sharing this information with your billers.

South Dakota Medicaid